



CLIENT GUIDELINES - COVID EDITION -

- All Appointments require a \$60 deposit. Deposits are Non-refundable.
- All Consults and Tattoos are by "Appointment Only" until further notice. This is to allow ample cleaning time and limit the number of persons inside the facility.
- All appointments are PRIVATE. No guests allowed.
- Clients must wait OUTSIDE or in their vehicle until they are called in by the staff.
- Clients are requested to provide their OWN face covering for all consults and procedures.
- Clients are NOT to wear GLOVES in to the building from outside.
- Clients are requested to wash their hands with soap and warm water upon entering the facility, and after using the restroom or touching their face covering.
- Clients are REQUIRED to fill out health and demographic questionnaire upon entering facility.
- Forty-eight (48) hour notice of cancellation or reschedule is required.
- Less than forty-eight (48) hour notice will forfeit your deposit. *A new \$60 cash deposit will be required to reschedule your appointment.*
- An exception may be made for clients who have been exposed to or tested positive for COVID-19 within the forty-eight (48) hour period.
- If you are ill when you arrive for your appointment, you will be denied service and your deposit will be forfeited. Please call to reschedule ASAP if you are not well.
- If you are sick, you must notify the studio immediately, **do not wait until the last minute.**

We require you to reschedule your appointment for the following reasons, please ensure you reschedule more than forty-eight (48) hours in advance to keep your deposit.

1. Exposure to COVID or cold or flu symptoms **within two (2) weeks** prior to your appointment. *For example, if your appointment is on the tenth and you have the flu on the first, you must reschedule.*
2. If anyone in your household has been exposed to COVID or has cold or flu symptoms **within two (2) weeks** prior to your appointment.
3. If you have received a COVID vaccine or booster **within two (2) weeks** prior to your appointment.